

Privacy & Cookie Policy – Spectre Logistics

Last updated: 02 August 2025

At Spectre Logistics, we value your privacy and are committed to protecting your personal data. This combined Privacy & Cookie Policy explains what information we collect, why we collect it, how we handle it, and how we use cookies when you use our services or visit our website.

1. Who We Are

Spectre Logistics B.V.

Logistic Boulevard 13b, 4791 VC Klundert (Moerdijk), The Netherlands

Website: www.spctrhub.com

Contact: info@spctrhub.com

2. What Data We Collect

When you interact with us, we may collect:

- Name and contact details (email address, phone number)
- Company information if you represent a business
- Data you provide via contact or quote forms
- Technical data (IP address, browser type, device information)
- Usage data (pages visited, interaction with our platform)

3. Why We Collect Data

We process your data to:

- Respond to inquiries or service requests
- Execute logistics, warehousing, and distribution services
- Improve our website, platform, and customer experience
- Conduct analytics for performance and marketing (including cookies)
- Fulfill legal obligations such as customs and tax compliance

4. Data Retention

We do not retain personal data longer than necessary for the purposes it was collected, unless longer retention is legally required (e.g., tax records).

5. Sharing Data

We only share your data with:

- Service providers who assist us in our operations (IT, hosting, analytics)
- Customs and regulatory authorities when legally obligated

We do not sell or trade your data to third parties.

6. Cookies

Our website uses cookies and similar technologies to ensure proper functionality, analyze performance, and improve user experience. Cookies help us understand how visitors use our site and allow us to enhance your browsing experience.

Types of cookies we use:

- Functional cookies: Ensure the website operates correctly.
- Analytical cookies: Help us understand website traffic and usage (e.g., Google Analytics).
- Marketing cookies: Used for personalized content and advertising.

You can disable cookies at any time via your browser settings. Please note that disabling cookies may affect the functionality of our website.

7. Your Rights

Under GDPR, you have the right to:

- Access the data we process about you
- Request correction or deletion of your data
- Object to specific data processing (e.g., for marketing)
- Request data portability

Contact us at info@spctrhub.com to exercise your rights.

8. Security

We implement appropriate technical and organizational measures to protect your personal data from unauthorized access, loss, or misuse.

9. Contact

If you have questions about this Privacy & Cookie Policy or our data processing practices, contact us at:

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